

Ten reasons why you should send your customers a greeting card:

- 1. If your customers feel like they are the best and most appreciated customer you have, they will be phenomenal ambassadors for you.
- 2. Your customers will also spread the good word about your thoughtfulness—that means repeat business and referrals!
- 3. Feeling "neglected and unappreciated" is the #1 reason businesses lose their customers.
- 4. With the fast paced, somewhat impersonal world of social media marketing, the personal touch of in-hand communication wins out every time.
- 5. To build your relationships and strengthen customer loyalty, you must make your customers feel important and always show gratitude.
- 6. Connecting with your clients and customers personally will keep your business relationships strong and your network growing.
- 7. Remember your customers and they will remember you. Loyal customers purchase 68% more than anyone else.
- 8. You can create personalized messages that reflect the culture of your company
- 9. When you are in business for yourself, setting yourself apart in a personal way usually opens the door for better business relationships.
- 10. It is much easier to sell your product or service to an existing client than to a new one.